

Quality Policy

Belso Group is committed to increasing market share within the construction industry.

We aim at all times to provide:

- A strong commitment to deliver the best project experience and outcome for all involved;
- Open communication, honesty and transparency through the entire process with client, contractor's consultants and authorities;
- A service that is proactive and driven by experience, common sense and commitment;
- Competitive lead times and a consistent practice of meeting schedule deadlines and specifications to a high quality;
- Exceed industry standards and lead the way in the construction industry;
- A service that takes responsibility for the entire process to ensure a projects success.

Belso Group are committed to supporting compliance to ISO9001 Quality Management System requirements and communicating these requirements within the organization. We guarantee to maintain a level of quality and reliability of supply that will equal or surpass the expectations of every customer.

We achieve these goals by:

- Standing by our core objectives;
- Strong relationship with reliable and competent contractors to understand the high standards that we pursue for our customers;
- Taking responsibility for the quality of work provided by contractors at all stages of the build by using our knowledge and experience to guide and manage contractors;
- Providing strong operational services to ensure ambitious scheduling and excellent site coordination;
- Constantly growing technical knowledge and expertise in the company through training and good intercompany communications;
- Utilising stringent quality control systems to ensure that customer requirements and expectations are understood and met;
- Ensuring quality is built in at all levels through use and the continuous improvement of our Quality Management System based on the requirements of the ISO9001 to ensure the ongoing development of our personnel, expertise, business systems and customer satisfaction in a cost effective and efficient manner;
- Ensuring that objectives are established regularly reviewed and communicated to all levels in the organization.

This policy is communicated to all staff, subcontractors and visitors (where required) through inductions and training and is reviewed during planned management review meetings. It is also made available to interested parties on request.



Richard Bolton (Director)
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